

Learn how to explore all the options of nTelos Video and take control.

Starting here, you'll find step-by-step directions for accessing all your nTelos Video menus, screens, and special features. We built this service for you, your home, your family and friends. Thank you for joining us! These benefits are just the beginning:

- > **Now you can shift time, even stop it:** with DVR capability, nTelos Video puts you in charge of what you watch—when and where! Stop live TV, replay anytime, and record and watch programs on your schedule.
- > **There's a video store in your living room:** along with an awesome channel lineup that includes a robust sports offering, premium movies, and great entertainment programming, your nTelos Video service provides a huge Video On Demand library with one click.
- > **Now your TV screen shows you so much more:** our service provides channel changing without delay, plus superior screen navigation, integration of picture-in-picture browsing on every TV and intuitive menus.
- > **Take control of what your family watches:** easy-to-use parental controls let you hide channels in the interactive program guide and lock or unlock shows according to their ratings. You can even change the on-screen language and switch TV screen sizes.



Controlling your nTelos Video receiver.

Your nTelos Video service is controlled by your nTelos Video remote. You can also program it to control up to three more devices.

Programming your nTelos remote.

After your nTelos Video installation, your TV and receiver will be plugged in and connected. The LINK light on each receiver should be solid green, indicating that you're connected to the nTelos Video network.

> First, turn on your TV.

> Next, on your nTelos remote, press the set-top box button (the mode key at the top of the remote, upper left hand button next to the TV mode key) then press the **POWER** key to turn on the receiver; the last-watched channel will appear on your TV. (The green light around the receiver's power button will be illuminated when receiver is on.)

> When you're finished watching TV, press **POWER** again to turn off the video signal.

Once your TV is programmed into the nTelos remote, pressing **POWER** while in the STB mode will turn both the TV and receiver on/off. If your TV and receiver are not "in sync," you can manually turn the TV on/off to place both devices in the same state.



Adjusting the volume.

> Press + or – on the **VOL** button to increase or decrease the volume.

> You can turn off your TV volume by pressing **MUTE** (you'll see a mute indicator onscreen); press again to return to the previous volume level.



> If you do not have any sound, check to see if your TV volume is up. If your remote is not responding, refer to the troubleshooting tips on p. 29.

Navigating screens & menus.

For access to all of your nTelos Video features, press **MENU** on your remote to display the *Main Menu* screen. From here, you can use **arrows** and the **OK** button to navigate to the available selections in the horizontal menu bars. The rest of the pages in this section detail these friendly navigation features.

Dismissing the screensaver.

If you leave your TV on for more than 30 minutes showing a fixed image such as the *Search* screen, nTelos Video may switch to a moving screensaver to reduce the possibility of the fixed image burning into your screen. Press any button on your remote to dismiss the screensaver.